

Data Privacy Statement

At cereneo, we take the protection of your personal data privacy very seriously. Maintaining the integrity and confidentiality of your personal data is very important to us. cereneo is aware that personal data may contain sensitive health data, which is particularly worthy of protection.

This data privacy statement sets out how the legal entities of Neuro Recovery Group AG ("NRG"), including cereneo entities, that are subject to the General Data Protection Regulation of the European Union (the "GDPR") and/or local legislation on data protection, including the Swiss Federal Data Protection Act (FDPA), the Ordinance to the Swiss Federal Data Protection Act (FDPO) and/or the Dutch GDPR Implementation Act (*Uitvoeringswet AVG*) (altogether, the "Law") collect, use and disclose your personal data, and your rights as a data subject in relation to your personal data which is processed by a member of NRG, in the course of providing services to you. The main purpose of the Law is to ensure transparent processing of personal data and to protect your rights and freedoms as a data subject.

In section 1, you, as a user will find information about which personal data cereneo will collect and process in connection with the company website. Section 2 contains information on data processing other than through the company website, in particular on data with connection to the provision of services by cereneo Schweiz AG, Switzerland ("CSAG"), cereneo International AG, Switzerland ("CIAG") or cereneo Home B.V., the Netherlands ("CHBV") to its patients. The aforementioned cereneo entities are legal entities of NRG and in section 2 are collectively or individually (as the context requires) referred to as "cereneo" or "we".

The legal responsibility for data processing other than through the website lies with the respective legal entity that the patient is assigned to, or in the event that a (legal) representative is acting on behalf of the patient, the respective legal entity that the patient's legal representative is engaged with.

The data protection representative of Neuro Recovery Group AG, cereneo Schweiz AG, cereneo International AG and cereneo Home B.V. in the sense of Art. 27 GDPR is: relearnlabs GmbH, Akazienstraße 3a, 10823 Berlin, Germany (relearnlabs), privacy@relearnlabs.com.

1. Scope and purpose of the collection, processing and use of personal data on the website

1.1 Website operator

The website www.cereneo.ch (hereinafter „website“) is operated by CSAG (in section 1 referred to as “cereneo” or “we”). cereneo is responsible for the collection, processing and use of personal data, collected from or provided for by the visitors of the website (hereinafter „user“ or „you“) in line with the Law.

Certain information provided by the user to cereneo may be confidential and therefore falls under the scope of professional or medical secrecy in line with applicable Law. Although cereneo implements the highest security measures for the transmission and storage of data, cereneo does recommend you to not transmit such confidential information through the website and to keep such information as general as possible. You can however share patient information, as to which it is hereafter explicitly mentioned that it can be submitted.

1.2 When accessing the website

While visiting the website, the server temporarily stores each access in a log file. Until the automatic deletion, the IP address of the requesting computer, date and time of the access, the name and the URL of the retrieved file, the website from which the access took place and the operating system used by user’s computer and the browser used by the user as well as the country, from where the user has accessed among other things, will be automatically collected.

The collection and processing of these data are generally anonymized without personal reference for the following purposes:

- to enable the use of the website (connection establishment);
- to guarantee permanently the system security and stability; and
- to optimize the internet offer as well as for internal statistical purposes.

The information mentioned above will not be linked or stored with personal data.

Only in the case of an attack on the net infrastructure of cereneo or in case of suspicion of an illegal use or misuse of the website the IP-address will be analyzed for investigation and defense purposes and potentially used in the course of a criminal proceeding for the identification and for civil and criminal law actions against the respective user.

We rely on our legitimate interests within the meaning of Art. 6 para. 1 lit. f. GDPR to process the data for these purposes.

1.3 Contact form

Apart from the passive data acquisition described under section 1.2 of this data privacy statement and the hereinafter described data processing for advertising purposes, cereneo collects and processes personal data only if the user voluntarily provides cereneo with the personal data, e.g. by email, telephone, or through the website contact form.

By communicating personal data to cereneo, the users agree that cereneo stores the data and processes it to answer questions, process requests, send the requested information or provide requested services.

The legal basis for the processing of data voluntarily provided by the user lies in the consent pursuant to Art. 6 para. 1 lit. a GDPR and, e.g. for contact inquiries, in our legitimate interest within the meaning of Art. 6 para. 1 lit. f GDPR. Users can object to this data processing at any time (see contact data below).

For handling contact requests through a contact form, we use a software application provided by Zoho Corporation GmbH, Trinkausstr. 7, 40213 Dusseldorf, Germany. Therefore, your data may be stored in a database of Zoho Corporation GmbH, which may allow Zoho Corporation GmbH to access your data if this is necessary for providing the software and supporting its use. Information about data processing by third parties and any transfers abroad can be found further below this data privacy statement.

1.4 Cookies

In order to make the visit of the website attractive and to enable the use of certain functions, so-called cookies are enabled on the website. The cookies are small text files, which are stored on the user's device. Some of the installed cookies are automatically deleted after the end of the browser session (so-called session cookies). Other cookies remain on the user's device and allow cereneo to recognize the browser on the next visit (persistent cookies).

cereneo uses cookies for various purposes that are necessary for the desired use of the website, i.e., "technically necessary." Cookies are also used for security purposes, such as preventing the unauthorized posting of content. Finally, we use cookies in the design and programming of our website, for example, to enable the uploading of scripts or codes. The legal basis for this data processing is our legitimate interest within the meaning of art. 6 para. 1 lit. f GDPR in providing a user-friendly and up-to-date website.

To the extent required by law, cereneo will obtain the user's prior consent before placing any cookies on its device, such as tracking or marketing cookies. The legal basis for this data processing is art. 6 para. 1 lit. a GDPR.

cereneo hereby informs the users that certain cookies which do not require prior consent are already set as soon as a user accesses the website. Users can, however, set up the browser in such a way that they are informed of the setting of cookies and may decide individually about their acceptance or can exclude the acceptance of cookies for certain cases or in general. The non-acceptance or de-activation of functional or technical cookies may restrict the functionality of the website.

Browsers allow the users to control the storage of cookies on their respective devices. The description for the respective browsers can be found under the following links:

Internet Explorer™: <http://windows.microsoft.com/de-DE/windows-vista/Block-or-allow-cookies>

Safari™: <http://apple-safari.giga.de/tipps/cookies-in-safari-aktivieren-blockieren-loeschen-so-geht-s/>

Chrome™: <http://support.google.com/chrome/bin/answer.py?hl=de&hlrm=en&answer=95647>

Firefox™: <https://support.mozilla.org/de/kb/cookies-erlauben-und-ablehnen>

Opera™ : <http://help.opera.com/Windows/10.20/de/cookies.html>

1.5 Google Custom Search Engine

This website uses the Programmable Search Engine of Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (Google). This allows us to provide users with an efficient search function on our website.

By pressing the Enter key or clicking on the search button, the search function is activated, and the search results from Google are displayed on the search results page through embedding (iFrame). When retrieving the search results, a connection is established with Google's servers and users' browser may potentially transmit the Log File Data (including IP address) listed in section 1.2, as well as the search term users entered, to Google. This may also result in a transfer of data to servers abroad, e.g., the USA (for information on the absence of an adequate level of data protection and the proposed safeguards, see sections 3.2 and 3.3).

The legal basis for this data processing is our legitimate interest within the meaning of art. 6 para. 1 lit. f GDPR in providing an efficient website search function.

Regarding the further processing of data by Google, please refer to Google's privacy policy: <https://policies.google.com/privacy?hl=en>.

1.6 Appointment booking via Calendly

We offer you the possibility to make an appointment with us in a simple and uncomplicated way. For this purpose we use "Calendly". Calendly is a service of Calendly LLC, BB&T Tower, 271 17th St. NW, Atlanta, GA 30363.

When you use Calendly, personal data such as your name, email address and telephone number, as well as any other information you may provide when requesting an appointment, are processed. This data is processed by Calendly. The use is voluntary and is based solely on your consent in accordance with Art. 6 para. 1 lit. a GDPR.

Cookies of the provider Calendly are used when using the online appointment booking. If you do not want your data to be processed by Calendly and thereby transmitted to the USA, please choose another way to make an appointment with us.

This privacy policy and the privacy policy of Calendly apply to the use of Calendly and the associated data transfers. You can find them here:

<https://calendly.com/pages/privacy>. Furthermore, Calendly has published additional information on compliance with the GDPR at <https://help.calendly.com/hc/en-us/articles/360007032633-GDPR-FAQs>.

1.7 Use of Stripe as payment service provider

Payments via our website are processed via the technical service provider "Stripe". Payment processing is carried out via the payment service provider Stripe Payments Europe Ltd, 1 Grand Canal Street Lower, Grand Canal Dock, Dublin, Ireland. Only the data provided during the ordering process will be passed on in accordance with Art. 6 para. 1 lit. b GDPR (name, address, account number, bank code, if applicable, credit card number, invoice amount, currency and transaction number). Your data will only be used for the purpose of payment processing with the payment service provider Stripe Payments Europe Ltd. and only to the extent necessary. You can find more information about Stripe's data protection at:

<https://stripe.com/gb/privacy>

1.8 Analytical Tools

For the purpose of customizing and continuously optimizing our website, we use the web analytics services listed below. In this context, pseudonymized usage profiles are created, and cookies are used (please also see section 1.4). The information generated by the cookie regarding your use of our website is usually transmitted to a server of the service provider, where it is stored and processed, together with the Log File Data mentioned in section 1.2. This may also result in a transfer to servers abroad, e.g., the USA (for information on the absence of an adequate level of data protection and the proposed safeguards, see sections 3.2 and 3.3).

Through the data processing, we obtain, among others, the following information:

- navigation path followed by a visitor on the site (including content viewed, products selected or purchased, or services booked);
- time spent on the website or specific page;
- the specific page from which the website is left;
- the country, region, or city from where an access is made;
- end device (type, version, colour depth, resolution, width, and height of the browser window); and
- returning or new visitor.

The provider, on our behalf, will use this information to evaluate the use of the website, in particular, to compile website activity reports and provide further services related to website usage and internet usage for the purposes of market research and the customization of the website. For these processing activities, we and the providers may be considered joint controllers in terms of data protection to a certain extent.

The legal basis for this data processing with the following services is your consent within the meaning of art. 6 para. 1 lit. a GDPR. You can withdraw your consent or oppose to processing at any time by rejecting or deactivating the relevant cookies in the settings of your web browser (see section 1.4) or by using the service-specific options described below.

Regarding the further processing of the data by the respective provider as the (sole) controller, including any potential disclosure of this information to third parties, such as authorities due to national legal regulations, please refer to the respective privacy policy of the provider.

1.8.1 Google Analytics

We use the web analytics service Google Analytics provided by Google Ireland Limited, Gordon House, 4 Barrow St, Dublin, D04 E5W5, Ireland, or Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (Google).

Contrary to the description in the general section above, IP addresses are not logged or stored in Google Analytics (in the version used here, "Google Analytics 4"). For accesses originating from the EU, IP address data is only used to derive location data and is immediately deleted thereafter. When collecting measurement data in Google Analytics, all IP searches take place on EU-based servers before the traffic is forwarded to Analytics servers for processing. Google Analytics utilizes regional data centers. When connecting to the nearest available Google data center in Google Analytics, the measurement data is sent to

Analytics via an encrypted HTTPS connection. In these centers, the data is further encrypted before being forwarded to Analytics' processing servers and made available on the platform. The most suitable local data center is determined based on the IP addresses. This may also result in a transfer of data to servers abroad, eg., the USA (for information on the absence of an adequate level of data protection and the proposed safeguards, see sections 3.2 and 3.3).

We also use the technical extension called "Google Signals", which enables cross-device tracking. This makes it possible to associate a single website visitor with different devices. However, this only happens if the visitor is logged into a Google service during the website visits and has activated the "personalized advertising" option in their Google account settings. Even in such cases, we do not have access to any personal data or user profiles; they remain anonymous to us. If you do not wish to use "Google Signals," you can deactivate the "personalized advertising" option in your Google account settings.

Users can prevent the collection of data related to their website usage (including IP address) generated by the cookie as well as the processing of this data by Google by downloading and installing the browser plugin available at the following link:

<https://tools.google.com/dlpage/gaoptout?hl=en-GB>.

The transfer of your personal data to Google is based on our data processing agreement (in connection with Art. 28 GDPR / Art. 9 FADP).

1.8.2 Hotjar

We use Hotjar, a service provided by Hotjar Ltd., Level 2, St Julian's Business Centre, 3, Elia Zammit Street, St Julian's STJ 1000, Malta, on our website.

Hotjar processes a unique user identifier number, user country, device-related information (such as browser type, operating system, and session time), information on the visited pages, and interactions with the website, including time and date, and purchased services or products. Hotjar stores this information on our behalf in pseudonymized user profiles. We use the information and profiles to analyze user behavior on our website to improve its navigation and marketing.

Hotjar uses cookies for data processing (see section 1.4). Users can consent to the processing of your personal data by Hotjar and/or prevent it/withdraw your consent at any time through our cookie banner. To withdraw your consent, go to the cookie settings of your browser (see section 1.4).

The transfer of your personal data to Hotjar is based on our data processing agreement (in connection with Art. 28 GDPR / Art. 9 FADP).

1.9 Marketing Tools

We use services of various companies to provide users with interesting offers online. In the process of doing this, user behavior on our website and websites of other providers is analyzed to subsequently be able to show users online advertising that is individually tailored to the users.

Most technologies for tracking user behavior (Tracking) and displaying targeted advertising (Targeting) utilize cookies (see also section 1.4), which allow users' browser to be recognized across different websites. Depending on the service provider, it may also be possible for users to be recognized online even when using different end devices (e.g., laptop and smartphone). This may be the case, for example, if users have registered for a service that user use with several devices.

In addition to the data already mentioned, which is collected when visiting websites (Log File Data, see section 1.2) and by cookies (section 4.1) and which may be transmitted to the companies involved in the advertising networks, the following data, in particular, is used to select the advertising that is potentially most relevant to you:

- information about users that users provided when registering or using a service from advertising partners (e.g., gender, age group); and
- user behavior (e.g., search queries, interactions with advertisements, types of websites visited, products or services viewed and purchased, newsletters subscribed to).

cereneo and our service providers use this data to determine whether users belong to the target audience cereneo addresses and take this into account when selecting advertisements. For example, after visiting our website, users may see advertisements for the products or services users have viewed when they visit other sites (Re-targeting). Depending on the amount of data, a user profile may also be created, which is automatically analyzed; the advertisements are then selected based on the information stored in the profile, such as belonging to certain demographic segments or potential interests or behaviors. These advertisements may be displayed to users on various channels, including our website or app (as part of on- and in-app marketing), as well as advertising placements provided through the online advertising networks cereneo uses, such as Google.

The data may then be analyzed for the purpose of settlement with the service provider, as well as for evaluating the effectiveness of advertising measures to better understand the

needs of our users and customers and to improve future campaigns. This may also include information that the performance of an action (e.g., visiting certain sections of our website or submitting information) can be attributed to a specific advertising. We also receive from service providers aggregated reports of advertisement activity and information on how users interact with our website and advertisements.

The legal basis for this data processing is users' consent within the meaning of art. 6 para. 1 lit. a GDPR. Users can withdraw their consent at any time by rejecting or deactivating the relevant cookies in the settings of their web browser (see section 1.4). Further options for blocking advertising can also be found in the information provided by the respective service provider, such as Google.

1.9.1 Google AdWords Conversion-Tracking

We use the offer of Google Ads Conversion provided by Google Ireland Limited, Google Building Gordon House, Barrow St, Dublin 4, Ireland, to draw attention to our attractive offers by means of advertising material (so-called Google Ads) on external websites. In relation to the data of the advertising campaigns, we can determine how successful the individual advertising measures are. In this way, we pursue the interest of displaying advertising that is of interest to users, making our website more interesting for users and achieving a fair calculation of advertising costs.

These advertising materials are delivered by Google via so-called "Ad Servers". For this purpose, we use Ad Server Cookies, through which certain parameters can be measured to measure success, such as the display of the ads or clicks by users. If users reach our website via a Google ad, Google Ads will store a cookie on their end device. For this cookie, the unique cookie ID, number of ad impressions per placement (frequency), last impression (relevant for post-view conversions) and opt-out information (marking that the user no longer wishes to be addressed) are usually stored as analysis values.

The cookies enable Google to recognize users' internet browser. If a user visits certain pages of an ad client's website and the cookie stored on their computer has not expired, Google and the client may recognize that the user clicked on the ad and was redirected to that page. A different cookie is assigned to each AdSense client. Cookies cannot be tracked through the websites of ad clients. We ourselves do not collect and process any personal data in the advertising measures mentioned. We only receive statistical evaluations from Google. These evaluations enable us to identify which of the advertising measures used are particularly effective. We do not receive any further data from the use of the advertising material, in particular we cannot identify the users on the basis of this information.

Due to the marketing tools used, users' browsers automatically establish a direct connection with the Google server. We have no influence on the scope and further use of the data collected by Google through the use of these tools and therefore inform users according to our state of knowledge: through the integration of Ads Conversion, Google receives the information that users have called up the corresponding part of our website or clicked on an advertisement from us. If users are registered with a Google service, Google can assign the visit to their account. Even if users are not registered with Google or have not logged in, it is possible that the provider will find out their IP address and save it.

Users can find additional information about the conversion-tracking [here](#).

Users may prevent this tracking by rejecting or de-activating cookies (see section 1.4).

It cannot entirely be excluded that certain personal data be transferred to servers abroad, eg., the USA (for information on the absence of an adequate level of data protection and the proposed safeguards, see sections 3.2 and 3.3).

The transfer of your personal data to Google is based on our data processing agreement (in connection with Art. 28 GDPR / Art. 9 FADP).

1.9.2 Google Marketing Platform (formerly Google DoubleClick)

This website uses Google Marketing Platform's DoubleClick, a service provided by Google Ireland Limited, Google Building Gordon House, Barrow St, Dublin 4, Ireland.

DoubleClick uses cookies to present users with advertisements that are relevant to users. In doing so, a pseudonymous identification number (ID) is assigned to their browser or device to verify which ads were displayed in your browser and which ads were viewed. This can improve campaign performance or, for example, prevent users from seeing the same ad more than once. In addition, Google can use cookie IDs to record so-called conversions that are related to ad requests. This is the case, for example, when a user sees a Campaign Manager ad and later uses the same browser to visit the advertiser's website and make a purchase.

Users can consent to the processing of your personal data by Google and/or prevent it/withdraw your consent at any time through our cookie banner. To withdraw your consent, go to the cookie settings of your browser (see section 1.4).

Due to the technology used, users' browser automatically sets up a direct connection with the servers of Google. Google acts as a data controller and may process users' personal data for other purposes. We have no control over the data that Google collects or the extent of the

data collected by Google. We also have no knowledge of the content of the data transmitted to Google. For details about Google's data processing, please refer to: <https://policies.google.com/privacy>. We inform users therefore to the best of our knowledge: Google receives the information that users have accessed the section of our website where the cookies are placed or that users have clicked on an ad of us. In case that users are registered with a service of Google at that moment, Google can allocate the visit or access to users' Google account. Even when users are not registered, it is not entirely excluded that the provider can find out their IP-address and store it. It can also not entirely be excluded that data is transferred to Google LLC in the USA. Google may process personal data outside the EU/EEA. We safeguarded the transfer of personal data via standard contractual clauses (see section 3.3 above).

The transfer of your personal data to Google is based on our data processing agreement (in connection with Art. 28 GDPR / Art. 9 FADP).

1.9.3 Google Dynamic Remarketing

We use the service Google Dynamic Remarketing provided by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, on our website.

The service enables us to show users our advertisements during their further internet use after visiting our website. This is done by means of cookies stored in their browser, via which users' usage behavior when visiting various websites is recorded and evaluated by the provider. In this way, the provider can determine users' previous visit to our website. According to the provider, the data collected in the course of remarketing is not merged with users' personal data, which may be stored by the provider. In particular, according to the provider, pseudonymization is used in remarketing.

Users can consent to the processing of your personal data by Google and/or prevent it/withdraw your consent at any time through our cookie banner. To withdraw your consent, go to the cookie settings of your browser (see section 1.4).

Google acts as a data controller and may process users' personal data for other purposes. We have no control over the data that Google collects or the extent of the data collected by Google. We also have no knowledge of the content of the data transmitted to Google. For details about Google's data processing, please refer to: <https://policies.google.com/privacy>. We inform users therefore to the best of our knowledge: Google receives the information that users have accessed the section of our website where the cookies are placed or that users have clicked on an ad of us. In case that users are registered with a service of Google at that moment, Google can allocate the visit or

access to users' Google account. Even when users are not registered, it is not entirely excluded that the provider can find out their IP-address and store it. It can also not entirely be excluded that data is transferred to Google LLC in the USA. Google may process personal data outside the EU/EEA. We safeguarded the transfer of personal data via standard contractual clauses (see section 3.3).

The transfer of your personal data to Google is based on our data processing agreement (in connection with Art. 28 GDPR / Art. 9 FADP).

1.9.4 Google Tag Manager

We use the Google Tag Manager. The provider is Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland.

The Google Tag Manager is a tool that allows us to integrate tracking or statistical tools and other technologies on our Website. The Google Tag Manager itself does not create user profiles, does not store cookies and does not perform any independent analyses. It only serves to manage and play out the tools integrated via it. However, the Google Tag Manager collects your IP address, which may also be transferred to Google's parent company in the United States.

For details about Google's data processing, please refer to:
<https://policies.google.com/privacy>. Google may process personal data outside the EU/EEA.

We safeguarded the transfer of personal data via standard contractual clauses (see section 3.3).

The transfer of your personal data to Google is based on our data processing agreement (in connection with Art. 28 GDPR / Art. 9 FADP).

1.10 Youtube

This website embeds videos from YouTube. The operator of the pages is Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland.

We use YouTube in extended data protection mode. According to YouTube, this mode means that YouTube does not store any information about visitors to this website before they watch the video. However, the transfer of data to YouTube partners is not necessarily excluded by the extended data protection mode. Thus, YouTube - regardless of whether you watch a video - establishes a connection to the Google DoubleClick network.

As soon as users start a YouTube video on this website, a connection to YouTube's servers is established. This tells the YouTube server which of our pages users have visited. If users are logged into their YouTube account, users enable YouTube to assign their surfing behavior directly to their personal profile. Users can prevent this by logging out of their YouTube account.

Furthermore, YouTube can save various cookies on users' end device after starting a video or use comparable recognition technologies (e.g. device fingerprinting). In this way, YouTube can obtain information about visitors to this website. This information is used, among other things, to collect video statistics, improve the user experience, and prevent fraud attempts. If necessary, after the start of a YouTube video additional data processing activities can be triggered, which are beyond the control of cereneo.

The use of YouTube is in the interest of providing valuable information to website users in the sense of art. 6 para. 1 lit. f GDPR. In case that we should ask users for their consent, the legal basis is the consent of the users according to art. 6 para. 1 lit. a GDPR. Users can withdraw their consent for the future at any time.

Further information about the data processing by YouTube can be found under:

<https://policies.google.com/privacy?hl=en>.

1.11 Google Photos

We use „Google Photos“ on this website. The operator of the pages is Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland.

When calling images on the website, users' browser load the necessary pages in users' cache to display the images accurately.

For this purpose, users' browser needs to connect with the servers of Google. Google will hence be informed that our website has been visited with users' IP address.

The use of Google Photos is in the interest of the proper display of images on our website. The legal basis is our legitimate interest according to art. 6 para. 1 lit. f GDPR.

Please find further information about Google Photo under

<https://www.google.com/photos/about/> and about the data processing of Google under <https://policies.google.com/privacy?hl=en>.

1.12 Social Media

1.12.1 Social Media Profiles

Our website contains links to our profiles on the social networks of the following providers:

- Meta operated by Meta Platforms Ireland Limited, 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland, [Privacy Policy](#);
- X operated by X International Unlimited Company, One Cumberland Place, Fenian Street, Dublin 2, Ireland, [Privacy Policy](#);
- LinkedIn operated by LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland, [Privacy Policy](#);
- YouTube operated by Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland, [Privacy Policy](#).

If users click on the icons of the social networks, users will be automatically redirected to our profile on the respective network. This establishes a direct connection between your browser and the server of the respective social network. As a result, the social network receives information that users have visited our website with their IP address and clicked on the link. This may also involve the transfer of data to servers abroad, e.g., in the USA (for information on the absence of an adequate level of data protection and the proposed safeguards, see sections 3.2 and 3.3).

If users click on a link to a social network while they are logged into their user account on that social network, the content of our website can be associated with their profile, allowing the social network to directly link their visit to our website to their account. If users want to prevent this, please log out of their account before clicking on the respective links. A connection between users' access to our website and their user account will always be established if they log in to the respective social network after clicking on the link. The data processing associated with this is the responsibility of the respective provider in terms of data protection. Therefore, please refer to the privacy notices on the social network's website.

The legal basis for any data processing attributed to us is our legitimate interest within the meaning of art. 6 para. 1 lit. f GDPR in the use and promotion of our social media profiles.

1.12.2 Social Plugins

On this website plugins of the following providers are implemented:

- Meta operated by Meta Platforms Ireland Limited, 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland, [Privacy Policy](#);
- X operated by X International Unlimited Company, One Cumberland Place, Fenian Street, Dublin 2, Ireland, [Privacy Policy](#);
- LinkedIn operated by LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland, [Privacy Policy](#);

- Whatsapp operated by WhatsApp Ireland Limited, Merrion Road, Dublin, Ireland, [Privacy Policy](#);
- Skype operated by Microsoft Corporation, One Microsoft Way Redmond, USA, [Privacy Policy](#);
- Telegram, [Privacy Policy](#).

We use the social media plugins to make it easier for users to share content from our website. The social media plugins help us to increase the visibility of our content on social networks, thereby contributing to better marketing.

The plugins are deactivated by default on our website, and therefore, no data is sent to the social networks when users simply access our website. To enhance data protection, we have integrated the plugins in such a way that a connection is not automatically established with the servers of the social networks. Only when users activate the plugins by clicking on them, and thus give their consent to the transmission and further processing of data by the providers of the social networks, their browser establishes a direct connection to the servers of the respective social network.

The content of the plugin is transmitted directly from the social network to users' browser and integrated into the website. As a result, the respective provider receives information that users' browser has accessed the corresponding page of our website, even if users do not have an account with that social network or are not currently logged in to it. This information (including their IP address) is transmitted from users' browser directly to a server of the provider (usually located in the USA) and stored there (for information on the absence of an adequate level of data protection and the proposed safeguards, see sections 3.2 and 3.3). We have no influence on the scope of data collected by the provider through the plugin, although from a data protection perspective, we may be considered joint controllers with the providers up to a certain extent.

If users are logged into the social network, it can assign their visit to our website directly to their user account. If users interact with the plugins, the corresponding information is also transmitted directly to a server of the provider and stored there. The information (e.g., that users like a product or service from us) may also be published on the social network and displayed to other users of the social network. The provider of the social network may use this information for the purpose of displaying advertisements and tailoring the respective offering to users' needs. For this purpose, usage, interest, and relationship profiles may be created, e.g., to evaluate your use of our website with regard to the advertisements displayed to users on the social network, to inform other users about their activities on our website, and to provide other services associated with the use of the social network. The purpose and

scope of the data collection, further processing and use of the data by the providers of the social networks, as well as users' rights in this regard and options for protecting your privacy can be found directly in the privacy policies of the respective providers.

If users do not want the provider of the social network to associate the data collected through our website with their user account, they must log out of the social network before activating the plugins.

The legal basis for the described data processing is users' consent within the meaning of art. 6 para. 1 lit. a GDPR. Users can withdraw their consent at any time by notifying the plugin provider in accordance with the instructions provided in its privacy policy.

2. Data processing other than through the website

2.1 Medical and therapeutic treatment (incl. offer administration and patient onboarding)

cereneo only processes the following categories of personal data of patients and, if applicable, their accompanying persons and/or (legal) representatives:

- Personal data which the patients or their legal representatives provide to cereneo within the framework of the offer, upon entry or registration (e.g. personal master data, doctor's reports of prior treatment, clinical pictures, medical documents, contact data of contact person; lead source; wishes of the patient; possible entry and exit dates, referrer; visa information, insurance information; religion; treating physician (incl. contact address));
- Personal data which cereneo receives from third parties with the consent of the patient (e.g. travel and accommodation information, medical records and medical documents from third-party service providers consulted; laboratory examination reports);
- Financial data prepared by cereneo for the offer (estimated data), such as expected turnover, possible entry and exit dates, planned monthly amount, probability of entry; or
- Personal data collected during treatment (e.g. clinical pictures, prescribed therapies and therapy results, diagnostic/assessment/imaging material, reports, recording of training progress as well as the withdrawal report and accounts).

cereneo may, with the approval of the patient, organize medical examinations with third party specialists. For this purpose, cereneo may disclose to these specialists the information required for such an examination, such as contact details of the patient, medical reports, etc.

cereneo may, with the approval of the patient, request third parties to provide specific services, such as transport services. For this purpose, cereneo may disclose to these third parties the information required for the provision of the requested services.

cereneo may use for the treatment of patients third party tools and applications, such as robotics therapy devices for recording the training and training progress (Allegro, Amadeo, Armeo Spring, Armeo Power, EMG, Erigo, Finger Individuation, Lokomat, Splitbelt, Indego, ValedoMotion, ZeroG). For these purposes the following categories of personal data have usually to be entered and are processed: Name of patient, date of birth, weight & height. Collected and processed are also information on the record of the training progress. The providers of the tools and applications may collect and process further data about the use of their tools and applications.

For invoicing purposes, cereneo processes the contact data, invoicing address, and the invoice amount of the patients.

The legal basis for this data processing is the preparation and/or fulfilment of the contract (art. 6 para. 1 lit. b GDPR), exceptionally legitimate interests of cereneo (art. 6 para. 1 lit. f GDPR) as well as, in explicitly mentioned constellations, the consent of the patients given in the admission form or via specific individual consent.

2.2 Teletherapy and home-based services

Unless otherwise agreed with the patient or their (legal) representative, teletherapy and home-based services are carried out by CHBV, a company of the Neuro Recovery Group, on the basis of an independent contractual relationship with the patient or their (legal) representative. Personal data of patients treated by CSAG or CIAG that, after discharge from the inpatient facility of CSAG or CIAG, decide to continue treatment through teletherapy and/or home-based services, will be transferred from CSAG or CIAG to CHBV to the extent that such personal data is required for the continuation of the treatment, which includes the personal data mentioned under section 2.1 of this data privacy statement.

In connection with teletherapy services, cereneo cooperates with relearnlabs GmbH, Germany. relearnlabs is a company of the Neuro Recovery Group. relearnlabs provides technical support, management services and legal and technical clarification of the tools used for the teletherapy services offered by cereneo. After informing the patient and with his consent, cereneo can also transfer the patient to relearnlabs, which then enters into an independent contractual relationship with the patient. In this case, relearnlabs will be responsible for the data processing carried out after the transfer has been made. In order to provide the aforementioned services, relearnlabs shall have access to the data of the patients concerned

(e.g. name, year of birth, e-mail address, technical devices used by the patient, medical history of the patient, certain information on the limitations and duration of teletherapy, assessments regarding satisfaction with and improvements through teletherapy). Where cereneo is the data controller, it shall contractually ensure that relearnlabs processes the data only as cereneo is permitted to do.

The legal basis for this data processing is the preparation and/or fulfilment of the contract (art. 6 para. 1 lit. b GDPR), exceptionally legitimate interests of cereneo (art. 6 para. 1 lit. f GDPR) as well as, in explicitly mentioned constellations, the consent of the patients given in the admission form or via specific individual consent.

2.3 Data exchange with cefir foundation and the Lake Lucerne Institute

For the purpose of the advancement and improvement of therapeutic approaches as well as for the review, the measurement and the evaluation of the rehabilitation progress, cereneo cooperates with cereneo - Center for Interdisciplinary Research (cefir), a non-profit foundation under Swiss law, which was established in 2017, as well as with Lake Lucerne Institute AG (LLUI), a charitable, non-profit stock corporation under Swiss law founded in 2021. The patient will primarily be cared about by employees of cereneo. Sensitive personal data of the patient (for example measurements regarding the development of the locomotor system) will be collected for the purposes mentioned above, also after the stay in the clinic. The employees of cereneo or cefir may contact the patient for that purpose.

cereneo provides cefir and/or LLUI with access to the patient files in order to process the personal data contained therein for the purposes mentioned above. The data collected from or about the patient in connection with the aforementioned purposes will be stored on servers of cereneo. cereneo ensures that cefir and/or LLUI will process the sensitive personal data collected from or about the patient (including the data in the patient file) solely in a manner that would also be permitted to cereneo in accordance with this data privacy statement and the Law.

For the purposes mentioned above, cereneo or cefir and/or LLUI, respectively, may suggest the use of (software) applications - including mobile applications - of third party service providers (for example, teletherapy applications, which compose patient data by means of smartphone measurements and forward these data to cereneo, or applications that allow communication between cereneo or cefir and/or LLUI, respectively, and the patient and that assist with the scheduling of visits). The final decision about the use of such applications remains with the patient. cereneo is not responsible for the collection and processing of personal data by such applications. Instead, responsibility is with the provider of the

respective application. It is the responsibility of the patient to gather necessary information about the data processing by such applications.

2.4 Data exchange within Neuro Recovery Group

In connection with the service performance and administration data may be exchanged between the various companies of the Neuro Recovery Group. These data exchanges result from the fact that certain administrative services (e.g. HR, finance) are performed centrally. For the purpose of coordinated medical and therapeutic service provision, patient data is also exchanged between the various Neuro Recovery Group companies, and employees of other Neuro Recovery Group companies may be provided with access to the patient data. In order to ensure suitable accommodation and for administrative purposes, personal data is also passed on to certain companies of the POK Pühringer Group. The individual group companies of the Neuro Recovery Group and the POK Pühringer Group are listed below. Access to patient data by these companies is granted and controlled according to the "need-to-know" principle. In addition, it is contractually ensured that these companies only process the data in the way that cereneo is likely to do.

The legal basis for this data processing is the preparation and/or fulfilment of the contract (art. 6 para. 1 lit. b GDPR), exceptionally legitimate interests of cereneo (art. 6 para. 1 lit. f GDPR).

2.5 Data processing when using our Wi-Fi Network

Patients and visitors of cereneo have the possibility to use free of charge the Wi-Fi network operated by Facility Solutions Lake Lucerne AG, Seestrasse 23, 6354 Vitznau. When using the Wi-Fi network, data on the time and date of use, the network used, and the end device are recorded. The legal basis for this processing is your consent within the meaning of Art. 6 para. 1 lit. a GDPR. You can revoke this consent at any time for the future.

2.6 Data processing in job applications

You can apply for a position at cereneo either spontaneously or in response to a specific job advertisement. In both cases, we will process the personal data you provide us with.

We use the data you provide us with to assess your application and suitability for employment. Application documents from unsuccessful applicants will be deleted at the end of the application process, unless you explicitly agree to a longer retention period or we are legally obliged to retain them for a longer period.

The legal basis for the data processing for this purpose is the execution of a contract (pre-contractual phase) within the meaning of art. 6 para. 1 lit. b GDPR.

2.7 Data processing when you contact us

cereneo collects and processes personal data if you voluntarily provide cereneo with the personal data, e.g. by email, telephone.

By communicating personal data to cereneo, you agree that cereneo stores the data and processes it to answer questions, process requests, send the requested information or provide requested services.

The legal basis for the processing of data voluntarily provided by you lies in the consent pursuant to art. 6 para. 1 lit. a GDPR and, e.g. for contact inquiries, in our legitimate interest within the meaning of art. 6 para. 1 lit. f GDPR. You can object to this data processing at any time (see contact data in section 4 below).

2.8 Newsletter / Marketing communication

If you register for our marketing emails or consent to receiving such communication (e.g. during your visit to our website, during the onboarding process, etc.), the following data is collected and processed. Mandatory fields are marked with an asterisk (*):

- Email address
- Salutation
- First and last name

By registering, you consent to the processing of this data to receive marketing emails from us about our products and services. These marketing emails may also include invitations to provide feedback, or to rate our products and services. The collection of the salutation, first and last name allows us to associate the registration with any existing customer account and personalise the content of the marketing emails accordingly. Linking it to a customer account allows us to make the content contained in the marketing emails more relevant to you and better tailored to your potential needs.

We will use your data to send marketing emails until you withdraw your consent. You can withdraw your consent at any time, in particular by using the unsubscribe link included in all marketing emails.

Our marketing emails may contain a web beacon, 1x1 pixel (tracking pixel), or similar technical tools. A web beacon is an invisible graphic that is linked to the user ID of the respective subscriber. For each marketing email sent, we receive information about which email addresses it was successfully delivered to, which email addresses have not yet received the marketing email, and which email addresses the delivery has failed for. It is also shown

which email addresses have opened the marketing email and for how long, as well as which links have been clicked. Finally, we also receive information about subscribers who have unsubscribed from the mailing list. We use this data for statistical purposes and to optimise the frequency and timing of email delivery, as well as the structure and content of the marketing emails. This allows us to better tailor the information and offers in our marketing emails to the individual interests of the recipients.

The web beacon is deleted when you delete the marketing email. You can prevent the use of web beacons in our marketing emails by adjusting the settings of your email program so that HTML is not displayed in messages. You can find information on how to configure this setting in the help documentation of your email software application, e.g. here for Microsoft Outlook. By subscribing to the marketing emails, you also consent to the statistical analysis of user behaviour for the purpose of optimising and customising the marketing emails.

The legal basis for this data processing is your consent within the meaning of article 6 para. 1 lit. a GDPR. You can withdraw your consent at any time.

We are also entitled to send marketing communication to our existing patients based on our legitimate interest in the sense of art. 6 para. 1 lit. f GDPR, e.g. without their consent. The recipients of this marketing communication are entitled to object to the marketing communication at any time for the future by using the unsubscribe link in the e-mails or by sending an e-mail to datenschutz@cereneo.ch.

2.9 Supplier Administration

cereneo processes the following categories of personal data in connection with the administration of business relationships with suppliers (including transactions and invoicing): Company name, first and last name of contact person, address, phone number, email address, residence information, payment information, transaction history, invoices.

The legal basis for this data processing is the preparation and/or fulfilment of the contract (art. 6 para. 1 lit. b GDPR), exceptionally legitimate interests of cereneo in an accurate administration of the business relationship (art. 6 para. 1 lit. f GDPR).

2.10 Management of data for billing purposes, appointment arrangements and other agreements

cereneo processes the following categories of personal data in connection with the administration of business relationships with other third parties, such as referring physicians, embassies and insurance companies, transportation service providers, partner companies, therapeutic and nursing services: Company name, first and last name of contact person,

address, phone number, email address, residence information, payment information, transaction history, invoices.

The legal basis for this data processing is the preparation and/or fulfilment of the contract (art. 6 para. 1 lit. b GDPR), exceptionally legitimate interests of cereneo in an accurate administration of the business relationship (art. 6 para. 1 lit. f GDPR).

3. General provisions

3.1 Central Data Storage and Analysis in the CRM system

If a clear identification of your person is possible, we will store and link the data described in this privacy statement, i.e. your personal information, contact details, contract data, and your browsing behavior on our website, and any other data mentioned in this privacy statement in a central database. This allows for efficient management of personal data, enables us to adequately process your requests, and facilitates the efficient provision of the services you requested, as well as the performance of the related contracts.

The legal basis for this data processing is our legitimate interest within the meaning of art. 6 para. 1 lit. f GDPR in the efficient management of personal data.

We also analyze this data to further develop our products and services based on your needs and to provide you with the most relevant information and offers.

The legal basis for this data processing is our legitimate interest within the meaning of art. 6 para. 1 lit. f GDPR in carrying out marketing activities.

For the central storage and analysis of data, we use a software application provided by Nexus AG, Irmastraße 1, 78166 Donaueschingen, Germany. Therefore, your data may be stored in a database of Nexus AG, which may allow Nexus AG to access your data if this is necessary for providing the software and supporting its use. Information about data processing by third parties and any transfer abroad can be found in section 3.2 and 3.3 of this privacy statement. Further information about data processing by Nexus AG can be found at <https://www.nexus-ag.de/datenschutzerklaerung>.

In addition, we use CRM services of the company ZOHO Corporation, Chennai, India. Therefore, your data may be stored in a database of Zoho, which may allow Zoho to access your data if this is necessary for providing the software and supporting its use. Information about data processing by third parties and any transfer abroad can be found in section 3.2 and 3.3 of this privacy statement. Further information about data processing by Zoho can be found at <https://www.zoho.com/privacy-commitment.html>.

3.2 Transfer of data to third parties

cereneo only discloses personal data if the data subject either has consented explicitly, if cereneo has a legal obligation to disclose or if it is required for the enforcement of rights and claims of cereneo. Data may also be disclosed if another company intends to acquire our company or parts thereof, and such disclosure is necessary to conduct a due diligence or to

complete the transaction. The legal basis is either art. 6 para. 1 lit. a GDPR (consent) or our legitimate interest (art. 6 para. 1 lit. f GDPR).

In addition, cereneo will pass on personal data to third parties as far as it is necessary in the context of the use of the website as well as the answering of questions, processing of inquiries or for the possible provision of services. The use of the data submitted by the third parties is strictly limited to the purposes described in this data privacy statement. The legal basis for this disclosure is art. 6 para. 1 lit. b GDPR.

A list with third party service providers as mentioned above is available in section "third party providers in connection with the Website" (see below). Additional service providers are explicitly mentioned in this data privacy statement (see for example in sections 1.6-1.12 or section 2.1) or also in the admission form to be signed by the patient.

If the personal data is confidential information falling under the scope of professional or medical secrecy, this information shall in no case be passed on to third parties without the consent of the user.

In addition, a web service of the company Google Ireland Limited, Gordon House, Barrow Street, 4 Dublin, Ireland (hereinafter: Gstatic) is reloaded on our website. We use this data to ensure the full functionality of our website. In this context, your browser may transmit personal data to Gstatic. The server domains of the CDNs used are s.w.org and twemoji.maxcdn.com. They are only used for a fast and secure transmission of the files. The personal data of the users will be deleted after transmission. The data is deleted as soon as the purpose of its collection has been fulfilled. For more information on the handling of the transferred data, please refer to Gstatic's privacy policy: <https://policies.google.com/privacy>. You can prevent the collection as well as the processing of your data by Gstatic by disabling the execution of script code in your browser or by installing a script blocker in your browser.

3.3 Transfer of personal data abroad

cereneo is entitled to forward personal data to third parties and service providers abroad, provided that this is necessary to carry out the data processing described in this data privacy statement. In doing so, the statutory provisions for the transfer of personal data to third parties are complied with.

The countries to which data is transmitted include those that, according to the decision of the Federal Council and the European Commission, have an adequate level of data protection (such as the member states of the EEA or, from the EU's perspective, Switzerland), as well as those countries (such as the USA) whose level of data protection is not considered adequate

(see Annex 1 of the Data Protection Ordinance (DPO) and the [website of the European Commission](#)). If the country in question does not provide an adequate level of data protection, we ensure that your data is adequately protected by these companies by means of appropriate safeguards, unless an exception is specified on a case-by-case basis for the individual data processing (see Article 49 of the GDPR). Unless otherwise specified, these safeguards may be provided for by standard contractual clauses as referred to in Article 46(2)(c) of the GDPR, which can be found on the websites of the [Federal Data Protection and Information Commissioner \(FDPIC\)](#) and the [EU Commission](#). If you have any questions regarding the implemented measures, please reach out to our data protection contact person at datenschutz@cereneo.ch.

A list with third party service providers in connection with the website and their domiciles can be found in section "list with third party provider" (see below). Most of these service providers have their domiciles in the neighbouring countries. The website is hosted on a server in Switzerland. Some of the service providers explicitly mentioned in this data privacy statement have, however, their domicile in the US (see sections 1.6-1.12 or section 2.1).

Some of the third-party service providers mentioned in this Privacy Policy are based in the USA. For the sake of completeness, we would like to inform users residing or based in Switzerland or the EU that certain third-party service providers mentioned in this privacy statement are located in the USA. It is important to note that there are surveillance measures by US authorities in place that generally allow for the storage of all personal data of individuals whose data has been transmitted from Switzerland or the EU to the United States. This occurs without differentiation, limitation, or exception based on the purpose for which the data is being collected and without an objective criterion that would restrict US authorities' access to the data and its subsequent use to specific, strictly limited purposes that can justify the interference associated with accessing and using the data. Furthermore, we would like to point out that affected individuals from Switzerland or the EU do not have legal remedies or effective judicial protection against general access rights of US authorities, which would allow them to access the data concerning them and to rectify or delete it. We explicitly highlight this legal and factual situation to enable you to make an informed decision regarding your consent to the use of your data.

For users residing in Switzerland or a member state of the EU, we also want to inform you that, from the perspective of the European Union and Switzerland, the United States does not provide an adequate level of data protection, among other reasons, as explained in this paragraph. In cases where we have mentioned in this privacy statement that data recipients (such as Google) are located in the United States, we will ensure through contractual

arrangements with these companies and, if necessary, additional appropriate safeguards, that your data is adequately protected at our third-party service providers.

3.4 Entitlement to disclosure, deletion, correction and data portability

If the legal requirements are met, data subjects have the following rights with respect to data processing:

Information right: Data subjects have the right at any time to request access to their personal data stored by us. This gives them the opportunity to check which personal data we process about them and that we use it in accordance with applicable data protection regulations.

Correction right: Data subjects have the right to have inaccurate or incomplete personal data corrected and to be informed of the correction. We will inform the individual concerned of the adjustments made to any incorrect data, unless such notification is impossible or involves a disproportionate effort.

Deletion right: Data subjects have the right to require us to delete their personal data, as long as there is no legal basis that allows us to further process such data.

Right to limitation of processing: Data subjects have the right, under certain conditions, to request the processing of their personal data to be restricted.

Data transferability rights: Under certain circumstances data subjects have the right to receive from us the personal data that they have provided to us, free of charge and in a readable format.

Right to complain: Data subjects have the right to lodge a complaint with a competent supervisory authority, e.g., against the manner in which their personal data is processed.

Right of revocation: Data subjects can withdraw their consent to certain data processing at any time, with effect for the future.

Right to object: Data subjects can object to certain data processing at any time. For this, the data subject contact datenschutz@cereneo.ch.

3.5 Data retention

cereneo stores personal data for as long as it is necessary to achieve the data processing purposes mentioned above. Contract data is retained by cereneo for a longer period, as this is prescribed by legal retention obligations.

Personal data collected as part of medical treatments in Switzerland is retained for 10 years, unless it is foreseeable or already known that the underlying treatment will become the subject of a legal dispute. In this case, the retention period is extended to a period of 20 years.

In the Netherlands, a record obligation of 20 years applies to personal data collected in the context of medical treatment. Consequently, personal data collected by CHBV in the context of the medical treatment cannot be deleted immediately after the client relationship ends, unless the patient has explicitly requested it.

Retention duties, which oblige cereneo to store data, furthermore result from regulations on accounting and tax law. According to these regulations, business communications, contracts concluded and accounting records must be stored for up to 10 years. If cereneo no longer needs any such data to perform the services for the users, the data will be blocked. This means that the data may then exclusively be used for accounting and tax purposes.

3.6 Data security

cereneo uses appropriate technical and organizational security measures to protect personal data against manipulation, partial or total loss and against unauthorized access by third parties. These safety measures are continuously improved according to the technological development.

4. Contact

If you have any questions regarding data privacy, please contact datenschutz@cereneo.ch.

Last changed in September 2023

Third Party Providers in connection with the Website

cereneo International AG
Seestrasse 18
6354 Vitznau
Switzerland

cereneo Home B.V.
Herengracht 124-128
1015 BT Amsterdam
Niederlande

Hostpoint AG
St. Dionysstrasse 31
Postfach
8640 Rapperswil-Jona
Switzerland

Swiss IT Professional AG
Riethofstrasse 3
8442 Hettlingen
Switzerland

Facility Solutions Lake Lucerne AG
Seestrasse 23
6354 Vitznau
Switzerland

Data exchange

In connection with the service performance for patients, data is exchanged between the following companies:

Neuro Recovery Group

- Neuro Recovery Group AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-164.807.282
- cereneo Schweiz AG, Hertensteinstrasse 162, 6353 Weggis, Switzerland, CHE-340.406.083
- cereneo International AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-303.833.021
- cereneo Home B.V., Herengracht 124-128, 1015 BT, Amsterdam, The Netherlands, CCI 82699895
- relearnlabs GmbH, Akazienstraße 3a, 10823 Berlin, Germany, HRB 209399 B

POK Pühringer Group

- POK Pühringer AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-114.158.725
- Hospitality Visions Lake Lucerne AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-153.655.134
- PFG Real Estate AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-106.625.096
- Park Hotel Vitznau Weinarchiv AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-344.520.097
- Facility Solutions Lake Lucerne AG, Seestrasse 23, 6354 Vitznau, Switzerland, CHE-466.092.673
- Neuro Culinary Center AG, Seestrasse 75, 6354 Vitznau, Switzerland, CHE-178.380.692
- Neuro Music Academy AG, Seestrasse 75, 6354 Vitznau, Switzerland, CHE-393.676.362
- ZZ Vermögensberatung (Switzerland) AG, Seestrasse 18, 6354 Vitznau, Schweiz, CHE-113.571.100

Non-profit institutions

- cereneo - Zentrum für Interdisziplinäre Forschung (cefir) Gemeinnützige Stiftung, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-130.759.604
- Lake Lucerne Institute AG, Seestrasse 18, 6354 Vitznau, Switzerland, CHE-369.791.005